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PATENT
Attorney Docket No.: 021756-060120US
Client Ref. No.: OID-2008-373-02

TOWNSEND and TOWNSEND and CREW LLP

By: /Shelley Reames/

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Safaa H. Hashim

Application No.: 10/669,882

Filed: September 23, 2003

For: TECHNIQUES FOR ENSURING
DATA SECURITY AMONG
PARTICIPANTS IN A WEB-CENTRIC
INSURANCE MANAGEMENT
SYSTEM

Customer No.: 51206

Confirmation No. 5268

Examiner: N. Pass

Technology Center/Art Unit: 3686

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Commissioner:

In response to the Office Action mailed October 20, 2009, please enter the
following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 9 of this paper.